



State of California  
Edmund G. Brown Jr., Governor

The Board is conducting a survey to determine how satisfied you are with your overall experience with the Board's enforcement and complaint process. Please take a moment to complete the survey and return it to the Board at your earliest convenience.

<b>Your Name</b>						
<b>Date</b>						
<b>Case Number</b>						
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Somewhat Agree</b>	<b>Somewhat Disagree</b>	<b>Disagree</b>	<b>Strongly Disagree</b>
I knew where to file a complaint and who to contact for any questions.						
When I initially contacted the Board they treated me in a professional and courteous manner.						
I was informed on how my complaint would be handled and any future action the Board may take.						
I was kept up to date on the status of my complaint.						
My phone calls and correspondence were responded to promptly by staff.						
My complaint was investigated in a timely manner by staff.						
I am satisfied with the final outcome of my case.						
I am highly satisfied with the service provided by the Board.						
<b>Additional Comments:</b> Please let us know what you liked about your experience and what we can improve on.						

**THANK YOU FOR YOUR PARTICIPATION**

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Consumer Complaint Hotline	<a href="http://www.chiro.ca.gov">www.chiro.ca.gov</a>
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